

Getting Help

Admission:

Mariners Inn makes every attempt to streamline the process of admission for our consumers. Clients interested in services should dial the Detroit Wayne Mental Health Authority's 24-hour access line (800-241-4949). Clients who may need assistance with this process can visit our front service desk for assistance.

Once clients are approved for treatment they will undergo an initial intake process with one of our Shift Monitors where they will go over and sign all initial paperwork. Clients are then given a bed and accepted into treatment. Within the first 4 days of admission, clients will meet with the Intake Counselor where they will complete the admission process and are assigned a counselor.

Treatment Costs:

Mariners Inn's Residential Treatment is funded through the Detroit Wayne Mental Health Authority. Clients who are residents of the city of Detroit and have no insurance, Medicaid, or state-funded Adult Benefit Waiver are eligible for our services with no out-of-pocket costs.

Clients who are not eligible for payment through one of these options can pay out of pocket and costs are assessed using a sliding-scale fee. Mariners Inn also accepts a limited number of pro-bono clients on an individualized, case-by-case basis.

Clients are also responsible for paying a certain amount each month towards their food. Clients in need receive assistance with applying for food benefits through the Department of Human Services and EBT payment is accepted. Clients who have an income which makes them ineligible for food benefits are assisted with setting up a payment plan that works for them.

What to Bring:

Clients entering the Mariners Inn Residential treatment program often wonder about what they can bring with them. Clients are allowed to bring 7 changes of clothing, hygiene items, books, personal paperwork, and hard candy. Clients can also bring their medication, although it must be properly labeled and turned into the front desk where it is distributed at prescribed times.

Clients can also bring their cell phone although it must be turned in at the time of intake and it will be held in a locked storage locker until their completion date. Clients cannot have any type of electronics, food, anything containing alcohol (including mouthwash or cologne), or store their personal vehicle on site. Specific questions regarding what can and cannot be brought into treatment should be directed to the Shift Monitor on duty by calling 313-962-9446 and pressing 0 at the first prompt.

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Confidentiality:

Mariners Inn is governed by Section 42 of the Code of Federal Regulations (42CFR), Part 2, which protects the confidentiality of all clients receiving substance abuse services. These regulations are designed to protect individuals seeking services from the stigma associated with substance use.

Mariners Inn cannot release the names of any individuals receiving services, or confirm or deny whether a particular client is present, without a signed Release of Information. This means that any clients receiving services must sit down with their counselor and fill out a form detailing who can access their information, when they can access it, and what particular information they want released.

Without this Release of Information no staff member can talk to anyone (including a family member or spouse) about that client or even acknowledge that the client is currently or has in the past received services.

Contacting/Visiting Clients:

If you wish to contact a client of Mariners Inn, you must call that client's counselor and leave a message. If the client has already filled out a Release of Information with their counselor then they will be able to give you a limited amount of information. However, if the client has not filled out a release, the counselor will only be able to take a message and will not be able to confirm or deny whether the client is presently in treatment. If you do not know the name of the client's counselor, you may leave a message at the front desk for them, but it is strongly recommended that you find out their counselor's name as quickly as possible to facilitate contact.

Regular Visiting Hours for residential consumers are Friday 5:00 pm - 9:00 pm, Saturday from 2:00 pm – 9:00 pm, and Sunday 2:00 pm – 9:00 pm. Residential consumers are not eligible for visits without their counselor's permission until they have completed their initial reflection period which is normally 15 days (sometimes longer or shorter depending on the client's individualized situation). If you wish to visit with a client outside of the regular visiting hours or before the completion of their initial reflection period, this must be arranged through their primary counselor.

You can, however, drop off money, clothes, hygiene items, or hard candy for clients any day of the week, 24 hours a day. The Shift Monitor on duty will label the items with the client's name and provide you with a receipt, when requested.

Family Orientation:

Family Orientation is provided upon request. Family members and friends may sign up by calling the front service desk and requesting an orientation session.

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